

## **Suitcase Travel**

### **Queensway, Dunstable**

#### **Travelling through unchartered waters**

The Mayoress and I have had the pleasure to welcome back many businesses as the lockdown has been relaxed. One such visit took us to Suitcase Travel, another local family business run by husband and wife Mike and Lyn Silford and their daughter, Penny. These last few months have been particularly challenging for the tourism industry.

Penny told us “We have spent many long days rearranging our customer holidays and attaining refunds for them. Our customers’ kindness and understanding have helped us so much during this time. We are from Dunstable, Mike in fact started his travel career in the former Lunn Poly in the town over 40 years ago. We love being part of the community so it made sense to start our business in Dunstable”.

“Even though we are still working our way through affected holidays, we are seeing many positives. Since reopening our shop on Tuesday 14 July, we have been busy with new bookings. This has led to many happy cheers from all three of us! Recent months have also confirmed our future is still in Dunstable”.

“Our strengths are in those special holidays such as honeymoons, special birthdays or other anniversaries or helping those simply ticking off that bucket list. Being able to find that special holiday is why our customers like us and book their holidays with us”

That Suitcase Travel is surviving in this most challenging time is a tribute to this hard-working family unit.